

PROCESSOR TECHNOLOGY CORPORATION

Sol-PC SINGLE BOARD TERMINAL COMPUTERTM

SECTION I

1.2.5 Factory Service

In addition to in-warranty service, Processor Technology also provides factory repair service on out-of-warranty Processor Technology products. Before returning the unit to us, first obtain our authorization to do so by writing us a letter describing the problem. After you receive our authorization to return the unit, proceed as follows:

1. Write a description of the problem.
2. Pack the unit with the description in a container suitable to the method of shipment.
3. Ship prepaid to Processor Technology Corporation, 6200 Hollis Street, Emeryville, CA 94608.

Your unit will be repaired as soon as possible after receipt and return shipped to you prepaid. (Factory service charges will not exceed \$20.00 without prior notification and your approval.)